



CLIENT WELCOME & SERVICE GUIDE

LUXURY HAIR. ELEVATED EXPERIENCE.

[Service Menu](#) | [Booking Information](#) | [Policies](#) | [Client Agreements](#)

Welcome to FH Hair Studios

We are honored you have chosen us to be part of your hair journey.

At FH Hair Studios, our goal is to provide more than beautiful hair. We are committed to delivering exceptional service, personalized care, and an elevated salon experience centered on healthy, confident hair.

Every appointment is thoughtfully tailored to your individual hair goals, lifestyle, maintenance preferences, and overall hair wellness. Whether you are visiting for routine maintenance, a dramatic transformation, luxury extensions, restorative treatments, or hair loss solutions, we are here to help you achieve your healthiest hair while ensuring you leave feeling confident, educated, and cared for.

THE FH EXPERIENCE

- ✓ Personalized consultation
- ✓ Customized service plan
- ✓ Premium professional products
- ✓ Home-care recommendations
- ✓ Luxury hospitality
- ✓ Professional hair and scalp assessment
- ✓ The FH Hair Bath™
- ✓ Salon education and styling guidance
- ✓ Signature hair fragrance
- ✓ Long-term hair health focus

Our commitment: exceptional results, thoughtful education, and a luxury experience that supports the long-term health of your hair and scalp.

QUICK GUIDE

Pricing	Pages 3-5
Hair Loss & Restoration	Page 6
Booking & Policies	Pages 7-8
Consultation & Agreements	Pages 9-12

Luxury Service Menu

Prices shown are base or starting prices. Final pricing may vary based on hair length, density, condition, product usage, time required, and customization.

SIGNATURE EXPERIENCES

The FH Hair Bath™ - customized cleanse, scalp care, conditioning and blow-dry preparation	Starting at \$65
Signature Blowout Experience - Hair Bath, professional blowout and polished finish	Starting at \$95
Signature Silk Press - Above Shoulder	Starting at \$145
Signature Silk Press - Mid-Length	Starting at \$165
Signature Silk Press - Long	Starting at \$185
Signature Silk Press - Extra Long / Dense	Starting at \$215

PRECISION HAIRCUTS

Women's Precision Haircut	\$165
Curly Precision Haircut	\$185
Pixie Transformation	\$175
Bang Refresh	\$25
Neck Cleanup	\$20

LUXURY COLOR

Root Refresh	Starting at \$140
Single Process Color	Starting at \$175
Gloss & Tone	Starting at \$95
Face-Frame Highlight	Starting at \$150
Partial Highlight	Starting at \$225
Full Highlight	Starting at \$325
Balayage	Starting at \$395
Color Melt	Starting at \$395
Dimensional Blonde	Starting at \$450
Vivids / Fashion Color	Starting at \$450
Color Correction	Consultation required - starting at \$500

Luxury Service Menu

RESTORATIVE HAIR & SCALP THERAPY

Scalp Detox Therapy	\$75
Deep Hydration Treatment	\$45
Protein Reconstruction Treatment	\$55
Bond Repair Treatment	\$60
Luxury Steam Therapy	\$35
Hair Loss Consultation	\$125
Customized Hair Restoration Program	Custom pricing

LUXURY EXTENSIONS

Extension Consultation - eligible credit may apply when booked within 30 days	\$75
Tape-In Extensions	Starting at \$550
Hand-Tied / Weft Extensions	Starting at \$500
I-Tip Extensions	Starting at \$650
K-Tip Extensions	Starting at \$700
Extension Maintenance	Starting at \$175
Extension Removal	Starting at \$150

Extension hair is sold separately unless specifically included in your written quote.

WIG & HAIR LOSS SERVICES

Luxury Wig Consultation	\$95
Wig Customization	Starting at \$200
Custom Wig Installation	Starting at \$165
Glueless Wig Installation	\$145
Medical Hair Loss Consultation	\$125
Cranial Prosthesis / Medical Hair Replacement	Coming soon - consultation required

Luxury Service Menu

EVENT & BRIDAL STYLING

Luxury Curl Styling	\$95
Hollywood Waves	\$125
Elegant Updo	\$145
Editorial Styling	Starting at \$175
Birthday Glam Package	Starting at \$250
Bride Trial	\$175
Wedding Day Styling	Starting at \$250
Bridesmaid Styling	\$125 each
Flower Girl Styling	\$75
On-Location Bridal Travel	Starting at \$150

VIRTUAL SERVICES

Virtual Hair Consultation - 30 minutes	\$65
Virtual Hair Coaching - 60 minutes	\$150

LUXURY ENHANCEMENTS

Luxury Scalp Massage	\$20
Hot Tool Finish	\$25
Split-End Dusting	\$35
Detangling	Starting at \$35
Additional Time for Length / Density	\$25-\$75
After-Hours Appointment	Starting at \$100
Travel Service	Starting at \$150

Pricing note: A written service estimate may be provided after consultation. Specialty, corrective, extension, bridal, travel, and hair-loss services require consultation before final pricing is confirmed.

Hair Health & Hair Loss Services

Healthy hair is the foundation of everything we do.

Hair thinning and hair loss may occur for many reasons, including genetics, aging, hormonal changes, stress, medical conditions, medications, nutritional deficiencies, chemical damage, heat damage, traction from tight hairstyles, and scalp disorders.

Our consultation process allows us to review your concerns, discuss your goals, and recommend services that may support the appearance, comfort, and care of your hair and scalp.

HAIR LOSS CONSULTATION - \$125

- Hair and scalp evaluation
- Hair history review
- Lifestyle and maintenance assessment
- Home-care and scalp-wellness recommendations
- Discussion of styling, wig, or extension options when appropriate
- Referral to a dermatologist, physician, or other licensed provider when appropriate

COMING SOON

- Cranial prosthesis services
- Medical hair replacement
- Customized hair restoration programs
- Scalp wellness memberships
- Private hair-loss solution consultations

IMPORTANT NOTICE

FH Hair Studios does not diagnose, prescribe for, or treat medical conditions. Our services are cosmetic and supportive. If we observe signs that may require medical attention, we may recommend evaluation or written clearance from a licensed healthcare provider before proceeding with certain services.

Clients experiencing sudden, severe, painful, inflamed, bleeding, or unexplained hair loss should seek medical evaluation. FH Hair Studios may decline or postpone a service when doing so is necessary to protect the client's safety or hair and scalp integrity.

Booking Information

Appointments are reserved exclusively for each guest. Please review the following information before booking.

New Guest Consultations

Consultations are required for most new guests receiving color, corrective color, extensions, wig services, hair restoration, hair-loss services, or major transformations.

Booking Retainers

A non-refundable booking retainer is required to reserve an appointment. The retainer is applied to the scheduled service unless the appointment is canceled, missed, or moved outside the allowed rescheduling policy.

Online Booking

Please choose the service that best matches your needs. When unsure, book a consultation first. Services may be adjusted after your consultation based on timing, hair condition, and desired result.

Appointment Confirmations

Confirmations and reminders may be sent electronically. Clients are responsible for keeping contact information current and arriving at the scheduled time.

Service Timing

Appointment lengths are estimates. Additional time may be required for detangling, density, length, corrective work, extensions, or customization.

Travel Services

Travel and on-location services begin at \$150 and may include additional mileage, parking, tolls, accommodations, or early-call fees.

Payment Methods

Major credit cards, debit cards, cash, and approved digital wallets are accepted. Payment is due at checkout. Returned or disputed payments may result in collection costs and restricted future booking.

CONSULTATION PREPARATION

- Bring clear inspiration photos.
- Disclose all previous color, relaxer, keratin, perm, bleach, extension, wig-adhesive, and at-home chemical history.
- Share allergies, sensitivities, scalp concerns, or medications that may affect the service.
- Arrive with hair in a condition that allows for evaluation unless instructed otherwise.
- Be prepared to discuss maintenance, budget, timing, and realistic goals.

Studio Policies

Late Arrivals

Guests arriving more than 15 minutes late may have their service modified, shortened, or rescheduled. A late fee of \$15 per additional 10 minutes may apply when the appointment can still be accommodated.

Cancellations & Rescheduling

At least 48 hours' notice is required. Late cancellations may result in forfeiture of the retainer and may require a new retainer or prepayment to book again.

No-Shows

Missed appointments without notice result in forfeiture of the retainer. Future appointments may require full prepayment.

Stylist Delay

When the stylist is significantly delayed, FH Hair Studios may provide an adjustment or service credit based on the circumstances. Basic-service credits may be valued up to \$25 and luxury-service credits up to \$75.

Children & Guests

Only the scheduled client should attend unless assistance is required or prior approval is given. This helps preserve privacy, safety, and a calm studio environment.

Service Adjustments

Services are non-refundable. Concerns must be reported within 7 days. Reasonable adjustments may be offered after evaluation; changes of mind or failure to follow aftercare are not considered service errors.

Retail Returns

Unopened and unused retail products may be considered for exchange within 7 days with proof of purchase. Used products, hair extensions, wigs, custom items, and special orders are final sale unless defective.

Privacy

Client records, consultation information, photographs, and service history are kept private and used only for service, safety, business administration, and approved marketing purposes.

Right to Refuse Service

FH Hair Studios may decline or stop service when there is a safety concern, undisclosed chemical history, active scalp issue, abusive conduct, unrealistic expectation, or risk to hair integrity.

FREQUENTLY ASKED QUESTIONS

Do I need a consultation?

Yes, for most color, extensions, wig, hair-loss, corrective, and major transformation services.

Can I bring inspiration photos?

Yes. Photos help communicate your vision, though final results depend on your hair's condition, history, texture, and suitability.

Do you work with all hair textures?

Yes. FH Hair Studios welcomes all hair textures and customizes services according to hair type, density, condition, and goals.

What should I do before my appointment?

Follow the preparation instructions provided in your confirmation. Avoid unapproved at-home chemicals, heavy oils, or tight styles before evaluation.

What if I am experiencing thinning or hair loss?

Book a private hair-loss consultation. Medical evaluation may be recommended when the concern appears sudden, severe, inflamed, painful, or unexplained.

How long will my appointment take?

Timing depends on the selected service and may increase based on length, density, detangling, corrective work, or customization.

Luxury Consultation & Client Agreement

Please complete this form honestly and thoroughly. Accurate information helps us provide safe, personalized service.

CLIENT INFORMATION

Client Name _____
Preferred Name / Pronouns _____
Phone _____
Email _____
Birthday (optional) _____
Emergency Contact / Phone _____

HAIR HISTORY

Current hair concerns: _____
Last professional salon service and date: _____
Previous color / bleach / relaxer / perm / keratin / texturizer: _____
Current or recent extensions, wigs, adhesive, or protective styles: _____
Allergies or sensitivities: _____
Medications or health factors that may affect hair/scalp (optional): _____
History of breakage, shedding, thinning, scalp irritation, or hair loss: _____

HAIR GOALS

- ☐ Healthy Hair Journey
- ☐ Routine Maintenance
- ☐ Haircut / Transformation
- ☐ Color / Blending
- ☐ Silk Press / Styling
- ☐ Extensions
- ☐ Wig Services
- ☐ Hair Loss / Restoration
- ☐ Bridal / Event Styling

Describe your desired result: _____

PROFESSIONAL ASSESSMENT - COMPLETED BY STYLIST

Hair Condition _____
Scalp Condition _____
Recommended Service(s) _____
Estimated Investment _____
Estimated Appointment Time _____
Maintenance Schedule _____
Stylist Notes _____

Client Agreement & Media Consent

HAIR MAINTENANCE AGREEMENT

Healthy hair requires consistency. While FH Hair Studios is committed to providing exceptional salon services, the longevity and condition of your hair also depend on proper home care and regular maintenance appointments.

- ☐ I have disclosed my hair history, chemical history, allergies, sensitivities, and relevant concerns to the best of my knowledge.
- ☐ I understand that hair goals may require multiple appointments and that results vary based on hair history, condition, texture, density, and maintenance.
- ☐ I agree to follow recommended home-care instructions and maintenance appointments.
- ☐ I understand that neglecting maintenance or using unapproved products or chemicals may reduce the longevity of my results or cause damage.
- ☐ I understand that pricing may change based on length, density, product usage, time, and customization.
- ☐ I understand that FH Hair Studios may modify, postpone, or decline a service when necessary to protect hair or scalp integrity.

MEDIA & CONTENT CONSENT

FH Hair Studios may capture photos or videos of completed services for client records, education, portfolio use, website content, advertising, or social media. Please select one option:

- ☐ Full Consent - I authorize photographs and video of my hair and likeness for marketing, education, website, print, advertising, and social media.
 - ☐ Hair Only - I consent to photos or video of my hair only. My face should not be intentionally identifiable whenever reasonably possible.
 - ☐ Internal Documentation Only - Photos may be taken solely for my confidential client record and may not be posted publicly without additional permission.
 - ☐ No Media - I do not consent to photography or video during my appointment.
- Declining media consent will not affect the quality of service. Consent may be changed for future appointments in writing. Content already published or shared by third parties may not be fully removable, though reasonable efforts may be made for future use.

Client Initials _____

Client Signature _____

Date _____

Stylist Signature _____

Date _____

Chemical Service Waiver

Required for color, lightener, relaxer, texturizer, perm, keratin, smoothing, or other chemical services.

CLIENT DISCLOSURE

- ☐ I have disclosed all professional and at-home color, bleach, relaxer, texturizer, perm, keratin, henna, metallic dye, and chemical history.
- ☐ I have disclosed any scalp irritation, sores, allergies, sensitivities, hair loss, breakage, or medical concerns that may affect the service.
- ☐ I understand that strand tests, patch tests, or medical clearance may be recommended or required.

RISK ACKNOWLEDGMENT

- ☐ Chemical services carry inherent risks, including dryness, irritation, allergic reaction, uneven color, breakage, loss of curl pattern, or other changes in hair condition.
- ☐ Exact color results cannot be guaranteed because of prior color, minerals, medications, porosity, texture, product buildup, and hair condition.
- ☐ Hair integrity takes priority over achieving a specific shade or result in one visit.
- ☐ Corrective work may require multiple appointments and additional charges.
- ☐ Home care and maintenance are essential. Failure to follow recommendations may affect results and hair integrity.

Requested Service: _____

Patch / Strand Test Notes: _____

By signing, I confirm that I have read, understood, and accepted the above information and have had an opportunity to ask questions before service.

Client Name _____

Client Signature _____

Date _____

Stylist Signature _____

Date _____

Extension & Wig Agreement

CLIENT RESPONSIBILITIES

- ☐ I agree to follow the recommended cleansing, brushing, drying, sleeping, product, and styling instructions.
- ☐ I understand that regular maintenance appointments are required and that timing depends on the installation method and natural hair growth.
- ☐ I understand that shedding, tangling, loosening, and normal wear may occur over time.
- ☐ I will not attempt unapproved removal, tightening, adhesive use, or chemical processing at home.
- ☐ I understand that improper maintenance, excessive heat, swimming, sweating, oil, tension, or product buildup may shorten the life of the installation or hairpiece.
- ☐ I understand that extension hair, wigs, custom units, deposits, and special-order items are final sale unless defective under the applicable supplier policy.
- ☐ I understand that removal, reinstallation, replacement hair, repairs, and maintenance are separately priced unless included in writing.

COMFORT & SAFETY

- ☐ I will report pain, excessive tightness, bumps, swelling, itching, sores, unusual shedding, or scalp irritation promptly.
- ☐ FH Hair Studios may recommend removal or adjustment when necessary to protect the hair or scalp.
- ☐ Adhesive, tape, thread, beads, keratin, clips, or other attachment methods may cause sensitivity or irritation in some clients.

Installation / Unit Type _____

Hair Brand / Length / Color _____

Maintenance Due _____

Home-Care Products Recommended _____

By signing, I acknowledge the maintenance requirements, risks, costs, and responsibilities associated with my extension or wig service.

Client Name _____

Client Signature _____

Date _____

Stylist Signature _____

Date _____

Hair Loss & Restoration Consultation

This form supports cosmetic assessment and service planning. It is not a medical diagnosis or treatment record.

CLIENT CONCERNS

- ☐ Gradual thinning
- ☐ Sudden shedding
- ☐ Bald or sparse areas
- ☐ Receding hairline
- ☐ Breakage
- ☐ Scalp discomfort
- ☐ Postpartum changes
- ☐ Medication-related concerns
- ☐ Traction from styling
- ☐ Other: _____

When did you first notice the concern? _____

Has the concern changed recently? _____

Areas affected _____

Current physician / dermatologist care (optional) _____

Current products / treatments _____

Desired cosmetic outcome _____

ACKNOWLEDGMENT

- ☐ I understand that FH Hair Studios does not diagnose or treat medical conditions.
- ☐ I understand that medical evaluation or written clearance may be recommended before certain services.
- ☐ I understand that cosmetic results and hair-growth outcomes cannot be guaranteed.
- ☐ I authorize FH Hair Studios to recommend non-medical hair, scalp, wig, extension, styling, or maintenance options based on the consultation.

FINAL ACKNOWLEDGMENT

By signing below, I acknowledge that I have received and reviewed the FH Hair Studios Client Welcome & Service Guide. I understand the pricing structure, studio policies, consultation recommendations, media-consent selection, and any applicable service agreements or waivers. I understand that specialized services may require additional discussion, documentation, testing, or medical clearance. I certify that the information I have provided is accurate to the best of my knowledge.

Client Name _____

Client Signature _____

Date _____

FH Hair Studios Representative _____

Date _____

Thank you for choosing FH Hair Studios.
Experience luxury. Experience confidence. Experience FH Hair Studios.